



855 West Base Line Road
 P.O. Box 920
 Rialto, CA 92377-0920

AUTO5-DIGIT 92376 2 P55 55103AA28-A-1
 268 3 AV 0.335

VALUED WATER CUSTOMER
 123 WATER DISTRICT WAY
 RIALTO, CA 92376

For Billing Inquiries:
 Billing Questions Contact: (909) 875-1804
 Office Hours: 7:30 am - 5:30 pm Monday - Thursday
 7:30 am - 4:30 pm Friday
 Web Site: www.wvwd.org



Account

Cycle Bill

ACCOUNT INFORMATION

ACCOUNT NUMBER: 88889-99998
 SERVICE ADDRESS: 123 WATER DISTRICT WAY
 RATE CLASS: RESIDENTIAL
 SERVICE PERIOD: 07/28/2009 TO 08/27/2009
 BILLING DATE: 08/28/2009

DUE DATE: 09/17/2009

ACCOUNT ACTIVITY

LAST BILL 80.13
 TOTAL PAID SINCE LAST BILL -80.13
 LATE FEE/ADJUSTMENTS 0.00

NEW CHARGES

MONTHLY SERVICE CHG 16.33
 CONSUMPTION CHG 55.00
 UTILITY USERS' TAX 5.70
 TOTAL CURRENT CHARGES 77.03

ACCOUNT BALANCE

TOTAL AMOUNT DUE BY 09/14/2009 77.03
 A DELINQUENT FEE WILL BE APPLIED IF PAID AFTER 09/14/2009

METER INFORMATION

Meter	Units	Service Period	Current Reading	Previous Reading	Usage
64989208	CCF	07/28/2009 TO 08/27/2009	1990.00	1940.00	50.00

SPECIAL MESSAGE

*****GOOD NEWS!!!!*****
 You can now pay your bills for free at Cash 4 Checks,
 9962 Bloomington Ave, Bloomington or Pack N' Mail,
 2026 Riverside Ave, Ste C (Ralph's Shopping Center),
 Rialto. Payments at these locations must be received
 2 days before the due date*****

Payment PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. PLEASE MAKE YOUR CHECK PAYABLE TO WEST VALLEY WATER DISTRICT.

Coupon

ACCOUNT

ACCOUNT NUMBER: 88889-99998

TELEPHONE NUMBER: 909-875-1804
 SERVICE ADDRESS: 123 WATER DISTRICT WAY
 CYCLE-ROUTE: 01-68
 SERVICE PERIOD: 07/28/2009 TO 08/27/2009
 BILLING DATE: 08/28/2009

AMOUNT DUE

TOTAL AMOUNT DUE BY 09/14/09 77.03
 A DELINQUENT FEE WILL BE APPLIED IF PAID AFTER
 09/14/2009

AMOUNT ENCLOSED

WEST VALLEY WATER DISTRICT
 PO BOX 920
 RIALTO, CA92377-0920

000088889000099998000007703

- This section contains the **CUSTOMER'S NAME**, and the **MAILING ADDRESS** for the account, (please let us know there are changes).
- The "Account Information" section contains:
 - The **ACCOUNT NUMBER**, (which should be included on all payments and/or correspondence).
 - The **SERVICE ADDRESS** where the water is provided.
 - The **RATE CLASS** which designates the type of location.
 - The **SERVICE PERIOD** which indicates the period covered by the bill.
 - The **BILLING DATE** which indicates the date the bill was prepared.
 - The **DUE DATE** which indicates the date that payment is due.
- The "Account Activity" section contains:
 - The amount of the **LAST BILL**.
 - The total amount of payments received since the **LAST BILL**.
 - Any **LATE FEES/ADJUSTMENTS** charged to your account since your **LAST BILL**.
- The "New Charges" section contains:
 - The amount of the **MONTHLY SERVICE CHARGE** which is based on your meter size. This covers costs associated with meter reading, billing, customer service, and other administrative support functions.
 - The amount of the **CONSUMPTION CHARGE** which is based on your actual water usage.
 - The amount of the **UTILITY USERS' TAX** if one has been established by your community.
 - The amount of the **TOTAL CURRENT CHARGES**, (this does NOT include previous charges, fees, adjustments, or balances).
- The "Account Balance" section contains:
 - The **TOTAL AMOUNT DUE** which includes the current charges plus any previous charges, fees, adjustments, and balances.
 - The **DUE DATE** of the bill. If payment is not received by this date, a delinquent fee may be applied to your account.
- The "Meter Information" Section contains:
 - The serial number of your **METER**.
 - The type of billing **UNITS** for your account. Most accounts are billed for each unit of CCF, (1 CCF = 100 cubic feet which is equivalent to 748 gallons).
 - The **SERVICE PERIOD** which indicates the period covered by the bill.
 - The **CURRENT READING** of your **METER**.
 - The **PREVIOUS READING** of your **METER**.
 - The total water **USAGE** which is calculated by subtracting the **PREVIOUS READING** from the **CURRENT READING**. The total **USAGE** is used to calculate the **CONSUMPTION CHARGE**.
- The "Special Message" section contains any special news the District wants to bring to your attention.
- A payment coupon is included for your convenience. It contains all of the information we need to properly process your payment.