My WWD News

WVWD to Host Earth Day Celebration and Open House 2023!

Join West Valley Water District in celebration of Earth Day on Saturday, April 22, 2023 from 9 a.m. - 1 p.m.

This event is free of charge and will feature family-friendly activities, informational booths, water treatment tours, landscape workshops, interactive demonstrations and complimentary food and refreshments. Drought giveaways will also be available free of charge.

Tο learn more to register, visit or www.wvwd.org/earthday2023 or call the WVWD public affairs team at 909-875-1804.

Vendor opportunities are available!





WVWD Participates in Fontana Chamber of Commerce Luncheon

West Valley Water District's (WVWD) Acting General Manager Van Jew was invited to present during the January Fontana Chamber of Commerce monthly luncheon.

During the luncheon, local community members learned how WVWD is investing in our community to support continued growth and improve water delivery to those in Fontana and throughout our service area.





Need Help to Pay your Bill? Resources are Available!

WVWD understands that some customers may be experiencing hardships and our goal is to work with you. Customers who are unable to pay their bill, have several resource opportunities to explore to ensure they avoid disruption of service.

Payment Plan

Customers who are past due on their water bill can request a payment plan by contact our Customer Service Team at (909) 875-1804 to assist you in managing your bill.

LIHWAP

If you require additional financial assistance, you may be eligible to apply for the **Low Income Household Water Assistance Program (LIHWAP)**through the Community Action Partnership of San Bernardino County. To apply for LIHWAP assistance or to learn more, visit **www.capsbc.org/lihwap.**

Aging and Adult Services

The San Bernardino County Department of Aging and Adult Services provides a voluntary program to help adults identify the best kind of housing support available to them, including utility assistance. To learn more, call (877)565-2020 or visit hss.SBCounty.gov/daas.

Utility Assistance Workshop

WVWD will be hosting two utility assistance workshops to provide customers with available resources to better understand their options. To learn more or register, visit www.wvwd.org/LIHWAP or call 909-875-1804.

WVWD Earns Financial Reporting Award

West Valley Water District (WVWD) has earned the Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR Award) by the Government Finance Officers Association (GFOA) for the Popular Annual Financial Report (PAFR) for fiscal year ended June 30, 2021.

The PAFR is an easy-to-understand document that describes WVWD's organizational structure, operations, finances and water sources. The GFOA, which encourages and assists federal, state and local governments in financial efficacy and transparency, sets strict standards for PAFRs. The organization also issues the PAFR award to government organizations that meet its stringent quidelines.

"This award for our first PAFR submission to the GFOA is a significant achievement for the West Valley Water District. It reflects our strong commitment to financial transparency and accountability," said WVWD Board President Greg Young. "On behalf of the board, I commend our finance department for their excellent work on the report and their continued efforts to build public trust through publishing transparent and accessible information."



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