

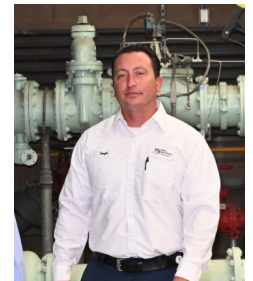


Celebrate
Water Awareness Month
by joining us on a
Virtual Tour

WVWD VIRTUAL TOUR

Did you know that water is the single most critical resource for all life as we know it? May is Water Awareness Month, a time to focus on how we use our most precious and taken for granted natural resource. WVWD invites you to celebrate Water Awareness Month by joining us on a virtual tour of the West Valley Water District water treatment plant that allows us, in the middle of the semi-arid

desert of Southern California, to enjoy seamless year-round water access. Your host, Sergio Granda, Chief Plant Operator, will guide you through a 10-minute tour of the treatment plant, during which you will learn how the world's most important resource is treated, tested, and processed for your safe and sustainable consumption. Visit us online at MyWVWD on Facebook, Twitter, and Instagram for our tour!



FREE VIRTUAL WORKSHOP: DESIGNING A WATER EFFICIENT LANDSCAPE



In partnership with the Inland Empire Resource Conservation District (IERCD), West Valley Water District will host the first of a series of free virtual conservation workshops on May 15, 2021, from

10:00 am to 12:00 pm that will focus on empowering our ratepayers to make water-efficiency minded changes to their landscaping. IERCD, a public agency focusing on conservation and outreach to residents of Riverside and San Bernardino counties, is assisting with the workshop to further our ratepayers' understanding of how a stronger, cleaner environment can increase our quality of life. To participate in this free online event and learn more about turf removal, water-efficient landscaping and available WVWD efficiency rebates, please register for the event by visiting <https://wvwdlandscape.eventbrite.com>. Like us on Facebook for more information on future events, and please call WVWD customer service at (909) 875-1804 or send an email to customerservice@wvwd.org with any questions or issues you might have with registering for this event.

THE ANNUAL DRINKING WATER QUALITY REPORT IS NOW AVAILABLE

It is with great pleasure that we announce the annual Drinking Water Quality Report is now available for your review. We are also proud to report that our water quality, as demonstrated by state and federal testing requirements, continues to exceed all regulatory quality standards.

To view the report, please visit www.wvwd.org/2020DrinkingWaterQualityReport. Printed copies are available at WVWD's office from a self-service kiosk outside the main entrance. You may also have a printed copy mailed to you by contacting our customer service department. If you have any questions regarding the 2020 Drinking Water Quality Report, please contact our customer service department at (909) 875-1804.



USE YOUR METER TO CONSERVE

Water leaks account for about 15% water loss in domestic households. To ensure you are not leaking water and money, you can use your water meter to detect wasteful leaks. Here's how:

1. Locate your water meter.
2. Make sure all water consuming devices and appliances (inside and outside) has been turned off. Leave shut-off valves open.
3. Read your meter and write down the figure. While reading your meter, find the flow indicator. This is usually a triangle or circle on the face of the meter. If it is moving, there is likely a leak.
4. Leave the water off and wait at least 1 hour, then read your meter again.
5. If the reading has changed, there is a leak. For more details, click the link below.

<https://secureservercdn.net/50.62.195.83/n1s.6f9.myftpupload.com/wp-content/uploads/2018/03/WVWD-Leak-Detection-Guide-English-Spanish.pdf>



CALENDAR OF EVENTS MAY 2021

 MAY 6		 MAY 20	 MAY 9	 MAY 15	<p>Designing a Water Efficient Landscape 10:00am - 12:00 pm</p>	 MAY 30	 MAY 31
Board of Directors Meetings:			Mother's Day	Virtual Workshop		National Water a Flower Day	Memorial Day

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