

My WVWD News

WVWD Celebrates Water Professional Appreciation Week



Every day, the hardworking men and women of West Valley Water District (WVWD) play a critical role in maintaining our water infrastructure, responsibly managing our water resources and ensuring that our customers receive safe high quality and reliable water every time they turn on the tap.

From **October 7 to October 15**, WVWD will be celebrating its water professionals by highlighting the essential roles that WVWD staff play in the community through social media. Learn why they chose a career in water and what advice they would give to anyone who is interested in starting one.

Join us as we celebrate WVWD staff, by following WVWD on Instagram, Facebook and Twitter and use the hashtag **#ThankWaterPros**.



West Valley Water District Now accepting Scholarship Submissions

West Valley Water District is excited to announce that we are now accepting submissions for the 2023 Written and Video Essay Scholarship.

Qualifying high school seniors who will be attending a 2-year, 4-year or vocational trade school within the next year, have a chance to win up to \$1,000 toward school tuition. **Eligibility requirements apply and proof of enrollment is required.**

To view the full details of the scholarship contest or to submit your entry, visit www.wvwd.org/scholarships. Questions can be sent to the Public Affairs Department by emailing social@wvwd.org or by calling **909-875-1804**.



Experiencing Hardship or struggling to pay your bill? Resources are available!

WVWD understands that some ratepayers may be experiencing hardships and our goal is to work with you. Ratepayers who are unable to pay their bill may request a payment plan to avoid disruption of service. Please contact our **Customer Service Team at (909) 875-1804** to assist you in managing your bill.

If you require additional financial assistance, you may be eligible to apply for the Low Income Household Water Assistance Program (LIHWAP) through the Community Action Partnership of San Bernardino County. For more information or to apply for the program, visit www.capsbc.org/lihwap or call (909) 723-1500



Upcoming Free Workshops

Design and Plants

October 28
10 a.m. - 12 p.m.

Diseño y Plantas

November 4
10 a.m. - 12 p.m.

Wreath-Making Workshop

December 9
10 a.m. - 12 p.m.

To learn more about these workshops or to register, visit www.wvwd.org and click on "Register for Upcoming Workshops"