

myWVWD News



A Letter from WVWD's General Manager

Hello Neighbor,

Welcome to 2024! I'm John Thiel, the General Manager of West Valley Water District (District). I'm proud to be both an employee and customer of the District. As such, I'm in a unique position to identify the needs of our community and then work as a District team to get the right things done for you. With this in mind, I've been working with our Board and staff to build a strategic plan with many new and challenging goals for 2024 as we work towards our mission to provide you with high quality, cost-effective, and reliable water services.

Commitment to Service

We take pride in providing essential services to our community and our goal is to deliver this in a high-performance manner that is customer-service focused, innovative, cost-effective, and results-oriented. Our team is renewing and expanding our commitment to managing water resources, developing a diversified water supply portfolio, increasing water use efficiency, communicating effectively with our customers, collaborating successfully with our local and regional partners, looking ahead, planning effectively, spending wisely, and overall – improving the quality of life for the community we serve.

Planning and Building Our Resilient Water Future

We are planning for future droughts, reductions in imported water, increased water conservation regulations, and continued growth in our service area. We are developing new ways to increase available water supplies, improve our long-term water supply reliability, and repair and replace our aging infrastructure over time in a cost-effective, timely, and responsible manner. Critical investments such as the \$60M expansion and upgrade of the Oliver P. Roemer Water Filtration Facility exemplify our dedication to creating a reliable, resilient, and sustainable water future now and for generations to come.

Partnering with Purpose

We will be working cooperatively with our local and regional partners to fortify and optimize our operations and to develop regional projects with external, state and federal funding. We are also looking to partner with YOU – to help increase water conservation, reduce current and future water needs and energy costs, and to reduce or delay the need for expensive future projects. We will be reaching out more than ever to provide resources and easy-to-follow water conservation tips to help save water at home and throughout our community.

This year, as I challenge our own District staff to innovate and seek better solutions in a continuous cycle of improvement, I challenge you, our customer, and our partner to help us conserve water and to become a life-long water steward. Collectively, let's embrace our shared responsibility to conserve and protect our essential resource – water.

From all of us here at West Valley Water District, I wish you a healthy and happy New Year!

Sincerely,

A handwritten signature in blue ink that reads "John Thiel".

WVWD in the Community

West Valley Water District (WVWD) staff takes pride in providing resources, support and good will to the communities we serve. This holiday season we were proud and thankful to take part in community events throughout our service area.



West Valley Water District Reveals Website Refresh for the New Year

The West Valley Water District (WVWD) Board of Directors recently announced the successful launch of their redesigned and updated website.

The new website is professional, easy-to-access, modern, and will help increase awareness of District projects, programs and services through an improved interface and design.

Key features include a refreshed home page, user-friendly search function and improved accessibility.

Throughout 2024, the WVWD team is committed to ongoing updates that will further enhance the website's functionality. Plans include the implementation of features allowing users to initiate and terminate water service, as well as apply for rebates directly through the website.

To view the redesigned website, visit www.wvwd.org.



CALLING ALL LOCAL VENDORS!

West Valley Water District (WVWD) is excited to announce that it will be hosting its annual **Earth Day and Open House on Saturday, April 20, 2024 from 9 a.m. to 1 p.m.**

Are you a local vendor interested in hosting a booth at the 2024 WVWD Earth Day? To learn more or submit an application, visit www.wvwd.org/EarthDay or call our Public Affairs team at 909-875-1804.

ALL APPLICATIONS ARE SUBJECT TO REVIEW BEFORE APPROVAL. SPACE IS LIMITED.

FOLLOW US!



**855 W. BASELINE RD.
RIALTO, CA 92376**

**(909) 875-1804
WWW.WVWD.ORG**

