

my WVWD News

Message from the General Manager

Dear Neighbor,

As West Valley Water District's (WVWD) new General Manager, I want to express my appreciation to the Board for their confidence in me and for the opportunity to serve you and our community at a high level in the water industry, which has been my life-long calling.

Just a few weeks ago, I moved my family down to Rialto after having spent many years in South Lake Tahoe and with over 30 years of public water utility experience. I'll bring new energy and ideas and build on the many strengths at WVWD to achieve ambitious goals and objectives set by our Board in the best interests of our customers.

I want our customers to know that - this is your water agency. There is no stock, there are no shareholders, no profits to distribute. You are the owners. This is your system, and you have a voice in what we do, how we do it, and where we are going.

My vision is to work together to advance WVWD as a model, high-performance water agency that is customer-service oriented, cost-effective, innovative, and results-driven. One that is recognized for integrity, accountability, transparency, leadership, partnership, stewardship, and excellence.

I'm looking to present the District as a visible and proactive community partner, building effective relationships and productive partnerships and, overall, working better together in service to our communities.

My goal is to elevate the District as a preferred workplace that provides job opportunities for the communities we serve and where our team comes to work every day looking to make a positive impact.

Staff development is a top priority for me - our staff is, by far, our most important resource, our fundamental strength, and presents our greatest opportunity. By implementing staff development programs, we can work to advance skills and help our staff be ready for promotional opportunities.

I am proud to have joined the talented team at WVWD and thankful for this opportunity to continue the District's mission to provide safe, high-quality, and reliable water. I will work hard and work smart, collaboratively, and effectively for the Board, our staff, our customers, and our environment.

Sincerely,



John Thiel



Celebrate Smart Irrigation Month with WVWD!

Smart irrigation Month promotes the efficient use of water outdoors. Focused on July, traditionally the month of peak demand for outdoor water use, the campaign highlights simple practices and innovative technologies to save money and water by utilizing smart irrigation techniques and devices. Here are some easy tips you can follow to save water and money all year long!

- Weather-based irrigation controllers (WBICs) are an easy way to achieve water-efficient irrigation! Utilizing weather data and landscape conditions, WBICs determine when and how much to water!
- Water-efficient plants come in all shapes and colors, make your garden pop with a combination of these and mulch to help prevent evaporation!
- Ensure no water gets wasted. Conduct regular check of your irrigation system by checking for leaks and blockages. Ensure your sprinklers are directed at your landscape to avoid runoff.

Want to learn how you can save money on water-efficient devices, check out West Valley Water District's available rebates by visiting www.wvwd.org/conservation.

WVWD Selects Best Best & Krieger LLP as New Legal Counsel

The West Valley Water District (WVWD) Board of Directors appointed Best Best & Krieger LLP (BB&K) as legal counsel. The board unanimously approved the contract effective June 15, 2023.

BB&K brings a highly knowledgeable team experienced in providing comprehensive legal services dealing with complex laws and litigation in the water industry. The firm will provide responsive and cost-effective services to protect WVWD and its ratepayers' interest in contracts and legal matters.

To learn more, visit www.wvwd.org/news.



WVWD in the Community!

West Valley Water District staff participated in the Rialto Community Garden Open House and the Fontana Community Senior Center Resource and Health Fair to teach and learn from our local community about water-efficient practices.

Make sure to follow us on social media to find out where we will be sharing water conservation resources next.

